

Remote Audits



In a normal business environment, every organization is continuously exposed to opportunities, challenges, and risks. However, an extraordinary event or circumstance beyond the control of the organization can happen. In such a circumstance, ICCASA can still ensure a proper process of certification in accordance with the guidelines IAF ID 3:2011.

A remote audit is not intended to override requirements in standards but to allow for flexibility through a guided and an agreed way ahead.

As information and communication technology (ICT) becomes more sophisticated, ICCASA is able to use ICT to optimize your audit effectiveness and efficiency.

A remote audit is the same as an on-site audit, except the auditor engages with you via technology. It covers document and information review, virtual tours of your premises, interviews with staff and presentation of findings by using a range of technology platforms such as Zoom, MS Teams and mobile technology such as a smartphone with video capabilities e.g. WhatsApp, Skype, etc.

The benefits of an ICCASA remote audit include:

-  Keeping on schedule.
-  A flexible approach – we align the technology that works best for you.
-  Engage your teams no matter where they are located.
-  It's an interactive audit experience with the same level of involvement.

Audit Approach

The auditor is off-site, auditing from an ICCASA office, or from their home.

The auditor is remotely auditing your site by performing interviews, reviewing documentation and records or processes and activities with your team.

Depending on your individual audit requirements, we use different technologies for an interactive audit experience.

An extraordinary event such as the current global pandemic that affects certified clients, may temporarily prevent a client from carrying out planned audits on-site.

When such a situation occurs, ICCASA can conduct remote audits. It is an on-line environment where demonstration of evidence and conformity can be confirmed via electronic means.

The same rules of confidentiality apply to remote audits, ensuring the security of electronic or electronically transmitted information at all times.